



K E N S I U M

Assumptions

MYOB - Magento Connector

Connector Version: 2.2

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Purpose

To improve customer service and provide better understanding of the Connector, Kensium Solutions would like to provide the following list of assumptions. This is not a complete list of all existing assumptions but is intended to help and guide the determination of Connector's suitability to a client's requirements.

General

- We assume that the existing extensions on Magento and customization packages on the MYOB instance do not have conflicts with MYOB-Magento Connector.
- The Sync process (either MYOB - Magento or Magento - MYOB) is a time-based job scheduler (except for Order sync from Magento to MYOB which can be configured to be real-time). System Cron verifies job scheduler every 5 min and schedules the jobs as required. This can be configured in the Magento admin panel.

Customer

- Guest Customers are not treated as Registered Customers on Magento, but when they are synced to MYOB, both customers are treated same.
- Customer sequence ID should be standardized as either Auto or Manual and should not be changed once it is finalized, as it will affect the existing data, which needs to be handled manually.

Payment

- Below are the default payment methods supported:
 - Check/Money Order
 - PO order
 - Authorize.net payment gateway (AIM & CIM)
 - PayPal (via Kensium PayPal plugins)
 - Gift Card
- When an order amount is captured on Magento, then during order sync, MYOB-Magento Connector will create payment(s) in MYOB as the Amount is already captured on Magento and would be Paid Order on MYOB.

Shipping

- Below are the default shipping carriers supported:
 - UPS
 - USPS
 - FEDEX
- Shipping methods updated/synced from MYOB to Magento are one-way sync.



- Shipping rates will be populated for shipping carriers only when product weight is provided during the order creation.

Orders

- Real time order sync in one direction i.e., from Magento to MYOB only
- Order process updates (shipments, status updates) sync from MYOB to Magento.

Inventory and Price

- Inventory and Price is updated / synced from MYOB to Magento only.

Taxes

- Avalara AvaTax calculation is default feature in MYOB. In Magento we need to install and configure a free extension provided by Avalara. There is no sync for tax rates between Magento and MYOB, but both MYOB and Magento will fetch the taxes via web services from Avalara, if they are configured with same details.
- To avoid multiple charges by Avalara for the same order (We will first call in Magento, second in MYOB Sales order and finally at the time of creating invoice), same document number (sales order number) is used in both MYOB and Magento.